COVID-19

Recovery Signals Digest

A Roundup of Travel Recovery Insights



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Introduction

The Recovery Signals Digest is a regular overview of travel recovery indicators compiled by Tourism Nova Scotia.

The report provides timely insights for Nova Scotia's tourism industry about factors that influence travel recovery including cases of COVID-19 in Canada and internationally, vaccinations, visitation and travel intentions.

If you have questions about the Recovery Signals Digest, please contact us at: tourismresearch@novascotia.ca



Source Notes and Methodology

- Google is a US-based online search engine. Its Destination Insights (<u>Destination Insights with Google</u>) is a free public tool that uses Google search data for flights and accommodations as way of interpreting travel demand in particular destinations.
- Statistics Canada (www.statcan.gc.ca) is the national statistical office. Its
 international arrivals data is sourced from the Canada Border Services Agency and
 from land ports equipped with the automated Integrated Primary Inspection Line
 system. It's Canadian Tourism Activity Index combines data from multiple sources
 including counts of international travellers, commercial aircraft movements, hotel
 occupancy rates, restaurant sales and reservation bookings.
- The Government of Canada's COVID-19 data (<u>COVID-19 daily epidemiology update Canada.ca</u>) is updated from sources including the Public Health Agency of Canada and provincial and territorial partners.



Source Notes and Methodology

- Destination Canada (<u>www.destinationcanada.com/</u>) is a federal Crown corporation
 and Canada's national tourism marketing organization. Its *Travel Recovery*Assessment is based on analysis of research by Destination Canada and thirdparty sources. Its *Resident Sentiment* survey is a weekly online poll of 1,800
 residents, with some questions alternating bi-weekly. The data is weighted to be
 reflective of the Canadian population.
- Destination Analysts (<u>www.destinationanalysts.com</u>) is a San Francisco-based tourism market research firm. Its *American Travel Trends & Sentiment* report is based on an independent, weekly survey of 1,200 American travellers. The survey was launched in the wake of the COVID-19 pandemic and has been conducted every week since March 15, 2020.
- OAG (<u>www.oag.com</u>) the Official Aviation Guide, is a United Kingdom-based global travel data provider, specializing in data for the commercial aviation industry. It provides regular updates on airline bookings, capacity, etc. via its *Recovery Tracker*.



Summary

- Between mid February and mid March, Halifax climbed from eight to seventh place as a destination city – behind Ottawa and ahead of Quebec City– in a ranking of domestic online search demand for travel to Canadian cities, according to Google Destination Insights.
- Statistics Canada's preliminary counts of international travel show that arrivals into Canada by air and road were up in February 2022 over the same month in 2021, but remained substantially down from the pre-pandemic months of February 2020 and 2019.
- Statistics Canada's Tourism Activity Tracker shows the country's combined tourism activity was 29% lower in December than the corresponding prepandemic month in 2019. Nova Scotia's combined tourism output was 34% below the province's output in December 2019. In both cases, the values are a small improvement over the relative performances in November.



Summary

- The most recent Destination Canada Travel Recovery Assessment says nine
 provinces and territories remain in the *Inter-provincial (IV)* phase of recovery,
 while Nova Scotia, PEI, Nunavut and NWT have progressed into the *Tentative International (V)* phase the largest number of jurisdictions to reach phase V
 since the pandemic started.
- Destination Canada's Resident Sentiment survey shows that Canadians' comfort with travel, particularly domestic travel, continues to rebound from the declines in sentiment seen during the recent COVID-19 Omicron wave. More than half of Canadians in all regions, including seven in 10 Ontarians, now feel safe travelling to other parts of the country.
- The federal government reports that the *number* of active COVID-19 cases in Canada decreased slightly from 120,000 in late February to 115,000 in late March, and the *rate* of active cases fell from 335 to 302 per 100,000 population over the same period.



Summary

- According to Destination Analysts, three in 10 American travellers intend to travel outside the United States in the next 12 months, and Canada is the second-most 'wanted' international destination (mentioned by 11% of respondents). The most 'wanted' foreign destination is Italy (mentioned by 14%).
- The Official Aviation Guide (OAG) says global airline seat capacity remains stalled at about 23% below the capacity level of the same pre-pandemic period in 2019. Despite the lack of current growth, seat capacity is forecast to rise over the next three months.



Google Destination Insights

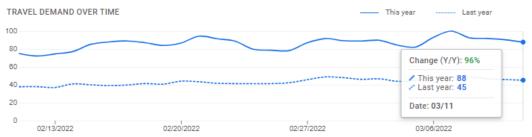
As of March 11, 2022



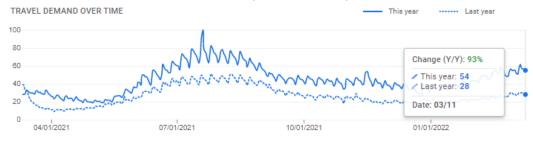
Google Destination Insights: Online Domestic Travel Interest in Canada

 The graphs show Google searches by Canadians for flights and accommodations for trips in Canada. Demand is scored by search volume on an index of 0-100, with 100 being the highest indexed volume over the period measured.

30-day domestic travel demand Feb. 11, 2022 to Mar. 11, 2022



12-month domestic travel demand Mar. 11, 2021 to Mar. 11, 2022

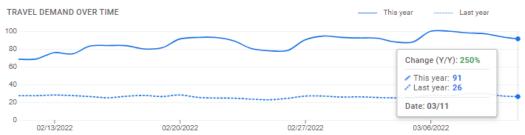




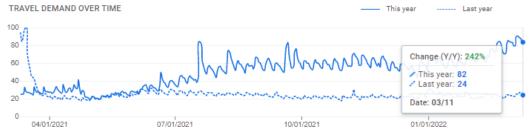
Google Destination Insights: Online International Travel Interest in Canada

 The graphs show Google searches worldwide (excluding by Canadians) for flights and accommodation for trips to Canada. Demand is scored by search volume on an index of 0-100, with 100 being the highest indexed volume over the period measured.

30-day international demand, Feb. 11, 2022 to Mar. 11, 2022



12-month international demand, Mar. 11, 2021 to Mar. 11, 2022





Google Destination Insights: 30-Day Domestic Demand by Destination City

- Cities are scored on an index of 0-100, based on domestic Google search demand by Canadians between Feb. 11, 2022 to Mar. 11, 2022 for flights to and accommodations in Canadian cities. 100 is the highest indexed volume over the period.
- Growth is the % change in domestic Google travel search demand in the period Feb. 11, 2022 to Mar. 11, 2022 compared to the previous 30-day period.

TOP DEMAND BY DESTINATION CITY

1 Toronto	100
2 Vancouver	93
3 Calgary	69
4 Montreal	44
5 Edmonton	34
6 Ottawa	23
7 Halifax	21
8 Quebec City	19
9 Victoria	18
10 Winnipeg	17

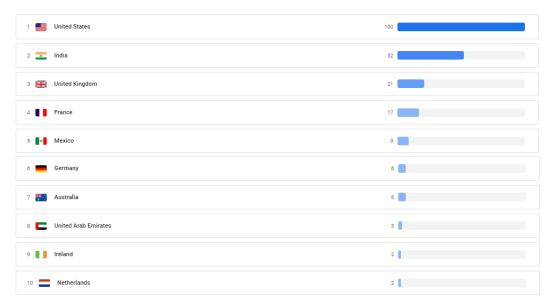
TOP GROWTH BY DESTINATION CITY

1 Montreal	50% to 75%
2 Halifax	50% to 75%
3 Niagara Falls	50% to 75%
4 St. John's	50% to 75%
5 Moncton	50% to 75%
6 Fredericton	50% to 75%
7 Greater Sudbury	50% to 75%
8 Toronto	25% to 50%
9 Vancouver	25% to 50%
10 Calgary	25% to 50%



Google Destination Insights: 30-Day International Demand by Origin Country

 Top sources of worldwide online search demand for international travel to Canada, Feb. 11, 2022 to Mar. 11, 2022. Countries are scored by search volume, on an index of 0-100, with 100 being the highest indexed volume over the period.





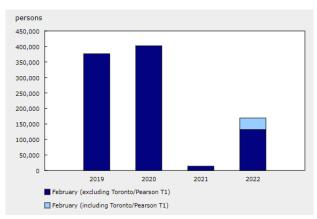
Statistics Canada: International Arrivals – Preliminary Counts, February 2022

Released March 11, 2022



Statistics Canada: International *Air* Arrivals in February

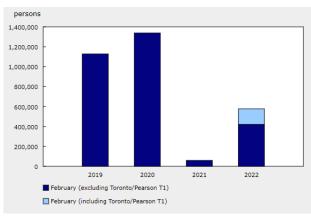
Non-resident



Non-residents arriving at Canadian airports:

February 2019 – 377,000 February 2020 – 402,000 February 2021 – 14,000 February 2022 – 169,000

Canadians



Canadians arriving at Canadian airports:

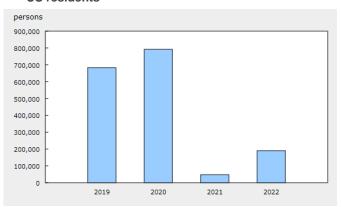
February 2019 – 1.1 million February 2020 – 1.3 million February 2021 – 59,000 February 2022 – 577,000

 Air arrivals were up substantially in February 2022 over February 2021, but remained down from the same pre-pandemic months in 2019 and 2020.

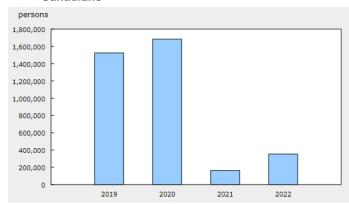


Statistics Canada: International *Road* Arrivals in February

US residents



Canadians



US residents arriving in Canada by road:

February 2019 – 683,000 February 2020 – 792,000 February 2021 – 47,000 February 2022 – 190.000 Canadians arriving in Canada by road:

February 2019 – 1.5 million February 2020 – 1.7 million February 2021 – 162,000 February 2022– 353,000

 Road arrivals were up in February 2022 over February 2021, but remained down substantially from the same pre-pandemic months in 2019 and 2020.



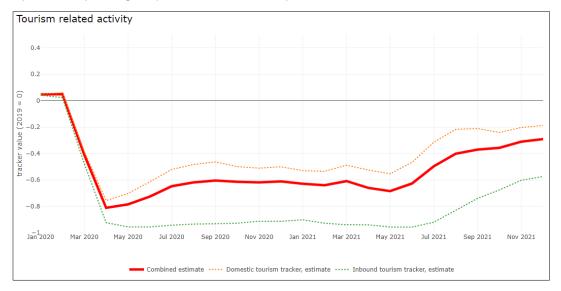
Statistics Canada: Canadian Tourism Activity Index

Updated to December 2021



Statistics Canada: Tourism Activity Index – Canada

• The index shows the relative performance of aggregated tourism activity in Canada (i.e., arrivals, departures, spending etc.) over time. The base period – with an index measure of '0' – is 2019.

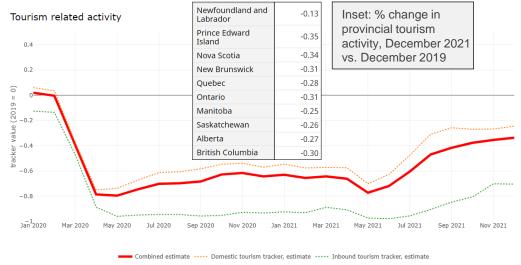


In December 2021, combined tourism activity in Canada was 29% below the level in December 2019, which is a small improvement from the index level in November 2021 (-31%). This was the seventh consecutive month of improvement since May and the highest level of activity since March, 2020.



Statistics Canada: Tourism Activity Index – Nova Scotia

 The index shows the relative performance of aggregated tourism activity in Nova Scotia (i.e., arrivals, departures, spending etc.) over time. The base period – with an index measure of '0' – is 2019.



• In **December 2021**, combined tourism activity in **Nova Scotia** was **34% below** the level in December 2019, a marginal improvement from November 2021 (-35%). Nova Scotia's December decline is greater than the national decline (-29%), and is the second-highest decline in December among all the provinces after PEI (see inset), largely a result of slowing *inbound* tourism in December.



Destination Canada: Travel Recovery Assessment

Updated to March 1, 2022



Destination Canada Provincial Travel Recovery Assessment

Timeline of overall assessment for each province and territory:

	05-Oct	12-Oct	19-Oct	26-Oct	02-Nov	09-Nov	16-Nov	23-Nov	30-Nov	07-Dec	04-Jan	11-Jan	18-Jan	25-Jan	01-Feb	08-Feb	15-Feb	22-Feb	01-Ma
British Columbia	IV	IV																	
Alberta	IV	IV																	
Saskatchewan	IV	IV																	
Manitoba	IV	IV																	
Ontario	IV	IV																	
Quebec	IV	٧	V	IV	IV														
New Brunswick	IV	IV																	
Nova Scotia	IV	V	V	V															
Prince Edward Island	IV	IV	IV	IV	IV	IV	٧	٧	٧	٧	IV	III	III	III	Ш	III	III	III	V
Newfoundland & Labrador	IV	Ш	Ш	II	II	II	II	II	IV										
Yukon	IV	IV																	
Northwest Territories	IV	٧																	
Nunavut	IV	Ш	II	II	II	II	II	٧											

Legend:





Definitions:

COVID-19 Response	II	III	IV	V	VI
	Hyper Local	Intra-prov	Inter-prov	Tentative Int'l	Regularized Int'l
Movement is restricted and travel is either not possible, desirable or encouraged.	Movement within local areas is possible but trips are not being booked within their province or territory.	within their province or	Residents are booking trips within the country, across provincial or territorial boundaries.	Some international travel, such as family related or urgent business. Some leisure travel from less risk averse travellers.	Some business travel is re-introduced and leisure travel is closer to pre-COVID-19 levels.

According to Destination Canada's travel sentiment data, as of March 1, 2022:

- Nine provinces and territories are in the Inter-provincial (IV) phase of recovery.
- In mid-February, Nova Scotia progressed from phase IV into the **Tentative International (V)** phase. PEI, Northwest Territories and Nunavut also progressed into phase V in March.
- Newfoundland and Labrador jumped from the Hyper Local (II) phase into phase IV in March.



Destination Canada: Resident Sentiment Survey

Updated data to week of March 15, 2022



Destination Canada Resident Sentiment – Safety of Travel

'I feel safe to travel to...'

		RE	ATLANTIC CANADA					
	ВС	AB	SK/MB	ON	QC	ATL	Rural	Urban
Communities near me	83	90	82	84	78	80	95	71
Communities in my province	78	87	81	81	81	81	91	75
Other provinces in Canada	61	80	71	71	69	58	69	53
The United States	34	51	46	42	44	28	25	30
Other countries	34	47	46	37	36	20	22	20
SAMPLE SIZE	200	200	200	601	414	200	123	75

- % Somewhat / Strongly Agree.
- Note: red/green text indicates a significant difference between regions.
- · Results from week of March 15, 2022.



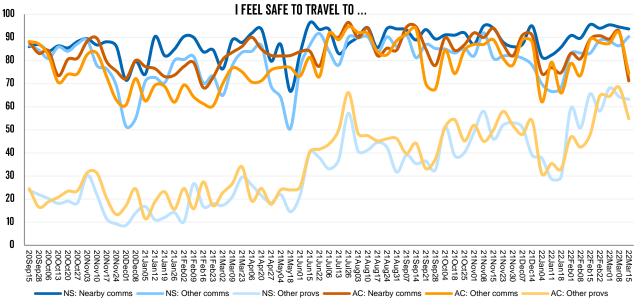
Destination Canada Resident Sentiment – Safety of Travel

- A large majority of Canadians report feeling safe travelling to nearby communities and elsewhere in their own provinces. And a substantial minority in most regions feel safe travelling internationally.
- After the steep declines through December and January in the midst of the COVID-19
 Omicron wave, comfort with travel, particularly domestically, has rebounded substantially across all regions.
- More than half of Canadians in all regions including seven in 10 Ontarians would feel safe travelling to other provinces.
- Atlantic Canadians' feelings of safety travelling within their own province are at similar levels with those of residents in other regions. However, their comfort level with travel elsewhere in the country, or internationally, remains significantly behind the sentiment in most other regions.
 - Although the four Atlantic provinces generally have had similar opinions over the course of the resident sentiment survey, New Brunswick residents' feelings of safety are significantly lower than other Atlantic provinces for the week of March 15th, contributing to lower sentiment overall for the region.



Destination Canada Resident Sentiment – Safety of Travel, NS vs. Rest of Atlantic





 Among Nova Scotians, feelings of safety for travelling in general have remained relatively high through mid-March. The Atlantic Canadian average has declined due to the influence of lower safety ratings among New Brunswick residents.



Destination Canada Resident Sentiment – Welcoming Visitors

'I would welcome visitors travelling to my community from ...'

		RE	ATLANTIC CANADA					
	ВС	AB	SK/MB	ON	QC	ATL	Rural	Urban
Communities near me	85	78	74	78	81	90	94	88
Communities in my province	78	77	72	76	83	87	88	88
Other provinces in Canada	64	71	66	70	78	72	60	79
The United States	38	50	50	49	59	38	38	39
Other countries	37	47	47	43	56	35	35	36
SAMPLE SIZE	237	218	206	624	442	206	136	69

- % Somewhat / Strongly Agree.
- Note: red/green text indicates a significant difference between regions.
- · Results from week of March 8, 2021.



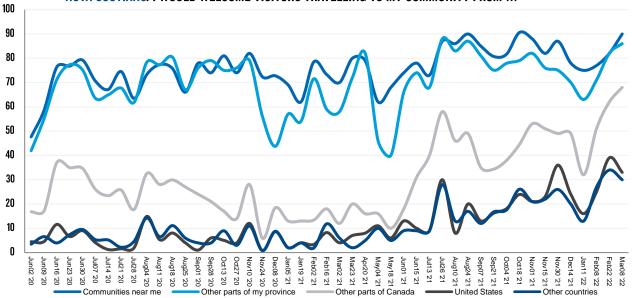
Destination Canada Resident Sentiment – Welcoming Visitors

- A majority of Canadians in all regions are willing to welcome visitors from within their own province, and increasingly from other parts of the country.
- About half of Canadians in most regions are willing to welcome international visitors, with residents of Atlantic Canada and British Columbia somewhat less willing.



Destination Canada Resident Sentiment – Welcoming Visitors, Among Nova Scotians

NOVA SCOTIANS: I WOULD WELCOME VISITORS TRAVELLING TO MY COMMUNITY FROM ...



A large majority of Nova Scotians would welcome visitors from within their province. Nova Scotians are
also increasingly ready to welcome visitors from the rest of the country. Only about one-third would
welcome international visitors.



Destination Canada Resident Sentiment – Promoting Home Community to Visitors

• 'How would you feel if you saw an advertisement today promoting your community to each of the following regions as a place for visitors to come when it is safe?'

		RE	ATLANTIC CANADA					
	ВС	AB	SK/MB	ON	QC	ATL	Rural	Urban
Communities near me	+36	+56	+57	+43	+51	+51	+67	+43
Communities in my province	+38	+55	+54	+42	+51	+53	+64	+46
Other provinces in Canada	+18	+49	+48	+36	+43	+35	+29	+34
The United States	-15	+15	+20	+2	+19	-2	-17	+8
Other countries	-15	+17	+19	+4	+21	-15	-20	-10
SAMPLE SIZE	200	200	200	601	414	200	123	75

- Net level of happiness is the total of Very happy/Happy, less the total of Very unhappy/Unhappy.
- Note: Green text indicates a net positive response, red text a net negative response, black text a neutral response.
- Results from week of March 15, 2022.



Destination Canada Resident Sentiment – Promoting Home Community to Visitors

- Canadians in all regions are positive about their communities being promoted as places to visit to those from *nearby communities* and *other parts of their own province*.
- In addition, residents in all regions are now solidly positive when it comes to having their communities advertised to visitors from other parts of the country.
- Residents of Atlantic Canada, British Columbia, and Ontario are neutral or slightly negative
 about having their communities advertised to *international* visitors, while residents in the
 remaining regions are increasingly positive about the idea.



Destination Canada – Comfort With Activities, Most/Least Comfortable

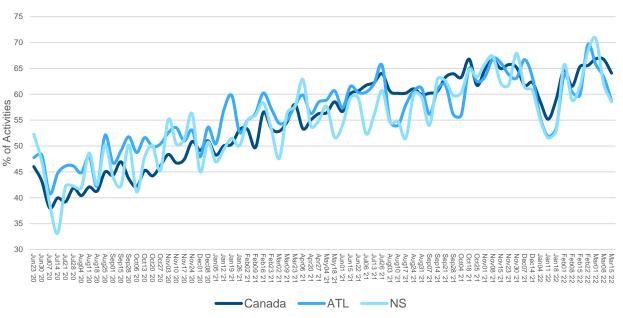
 Once governments lift the protective measures put in place to fight COVID-19, which of the following would you be comfortable doing ...'

Activity	Canada	Atlantic Canada	Nova Scotia
Activities most comfortable with:			
Allowing in-home renovations	85	84	88
Shopping at the mall	80	79	87
Going back to your workplace/office	78	80	78
Dining in restaurants	77	76	78
Activities least comfortable with:			
Flying on an airplane	53	39	36
Travelling to the United States	50	33	33
Large gatherings such as sporting events, concerts, or festivals	49	41	42
Going to bars, lounges, night clubs, pubs	46	47	44
SAMPLE SIZE	1815	200	102

- % Comfortable with each activity, among applicable.
- Results from week of March 15, 2022.



Destination Canada – Comfort With Activities (% Overall)



Graph shows the overall % of activities respondents would be comfortable participating in, based on the
activities applicable to each respondent.



Destination Canada – Comfort With Activities

- The overall <u>percentage of activities</u> that Canadians are comfortable with has regained most of the decline seen in December and January.
- Among those activities Canadians are <u>least comfortable</u> with, about half express comfort
 with flying on an airplane, travelling to the United States, and attending large public
 gatherings. The least popular activity among Canadians is going to bars and pubs, with only
 46% saying they are comfortable doing this.
- Atlantic Canadian sentiment continues to lag behind that of other Canadians in terms of their willingness to fly on an airplane, or travel to the United States.



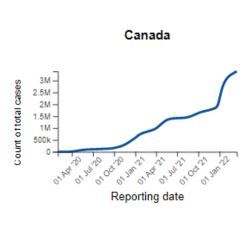
Government of Canada COVID-19 Status

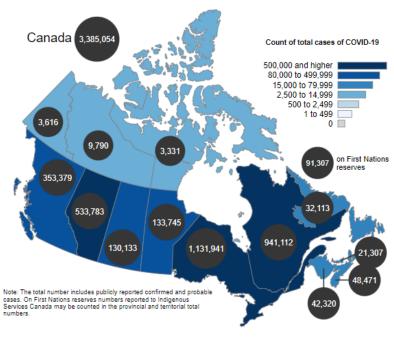
As of March 17, 2022



Government of Canada – COVID-19 Count of *Total* Cases

• The count of total cases of COVID-19 in Canada was 3,385,054 as of March 17, 2022.

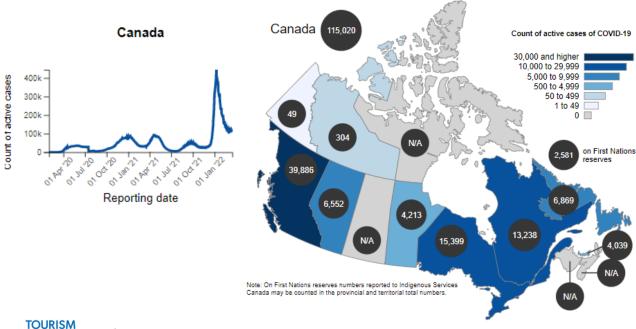






Government of Canada – COVID-19 Count of *Active* Cases

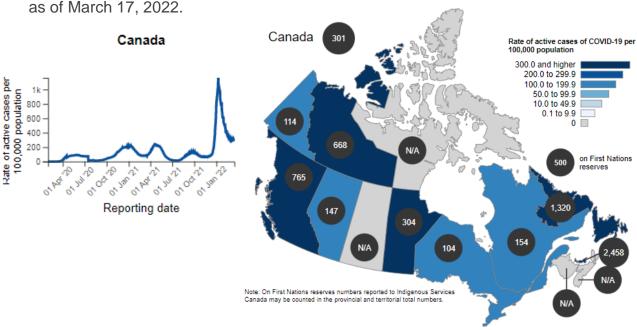
 The count of active cases of COVID-19 in Canada was 115,020 as of March 17, 2022.





Government of Canada – COVID-19 Rate of Active Cases

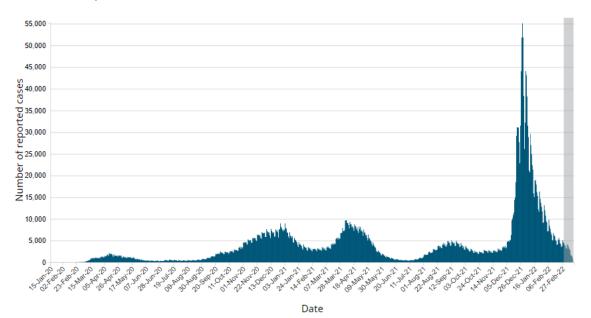
• The rate of active cases of COVID-19 in Canada was 301 per 100,000 population





Government of Canada – COVID-19 Cases by *Date* (Epidemic Curve)

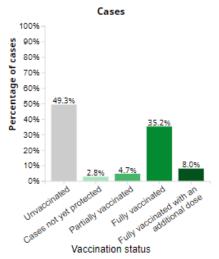
 Total COVID-19 cases in Canada (n=3,284,725) by date of illness onset, as of March 18, 2022.

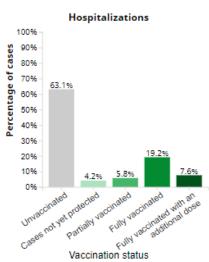


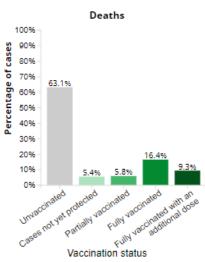


Government of Canada – COVID-19 Cases by *Vaccination Status*

 Percentage of COVID-19 cases in Canada by vaccination status, as of February 27, 2022.



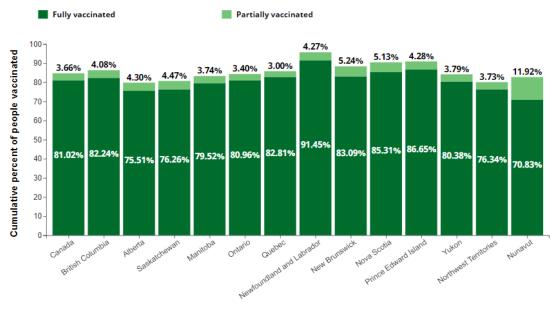






Government of Canada – Percentage Fully Vaccinated

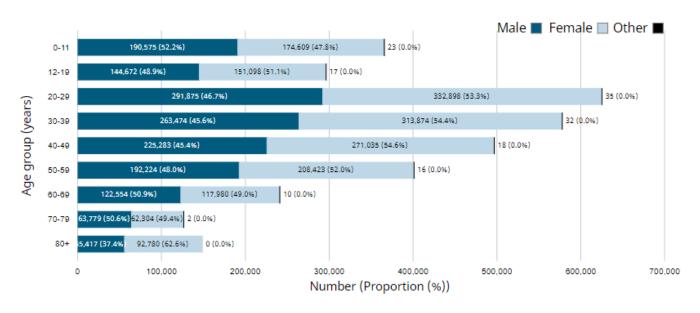
 The cumulative percent of the population fully vaccinated with a COVID-19 vaccine in Canada was 81.02% as of March 13, 2022.





Government of Canada – COVID-19 Cases by *Age & Gender Distribution*

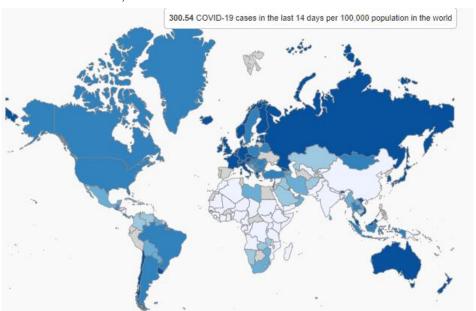
Total COVID-19 cases in Canada by age group and gender, as of March 18, 2022.

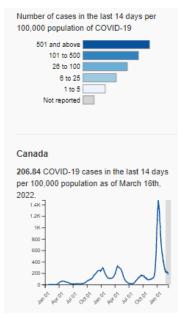




Government of Canada – COVID-19 World Cases, by Country

 Number of COVID-19 cases in the last 14 days per 100,000 people, by country, on March 16, 2022.







Nova Scotia COVID-19 Cases

- The Province of Nova Scotia provides daily updates of new cases of COVID-19, total active cases of COVID-19, and cumulate cases of COVID-19, as well as doses of COVID-19 administered within the province.
- See the Province of Nova Scotia's COVID-19 data dash board at: https://novascotia.ca/coronavirus/data/#dashboard

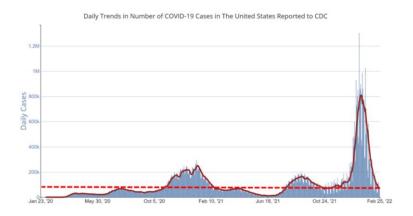


Destination Analysts American Travel Sentiment Tracker

Findings as of March 1, 2022

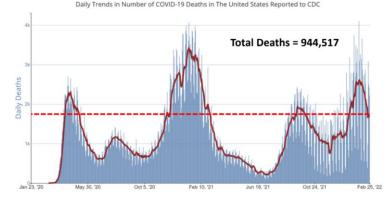


Destination Analysts: Current State of the Pandemic in the United States



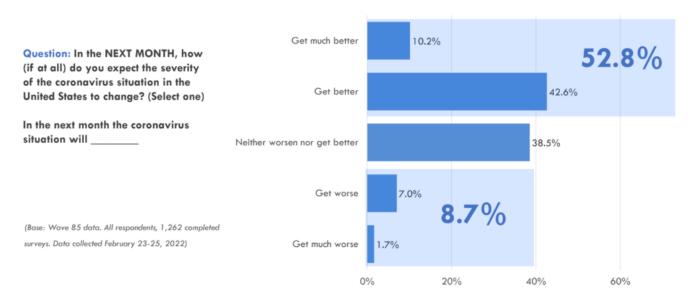
 February 25, 2022: The number of new COVID-19 cases in the US is falling.

 February 25, 2022: The daily number of COVID-19 related deaths in the US is falling.





Destination Analysts: Half of US Travellers Expect Pandemic Situation to Improve



 About one-half of US travellers expect the COVID-19 situation to get better over the next month – the highest such level since last June. Four in 10 expect no change in the pandemic.

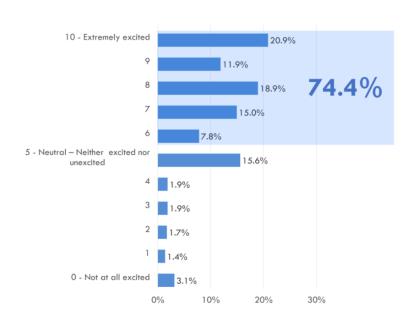


Destination Analysts: Strong Majority of American Travellers Excited to Travel Now

Question: Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month.

How excited would you be to go? (Assume the getaway is to a place you want to visit)

(Base: Wave 85 data. All respondents, 1,262 completed surveys. Data collected February 23-25, 2022)

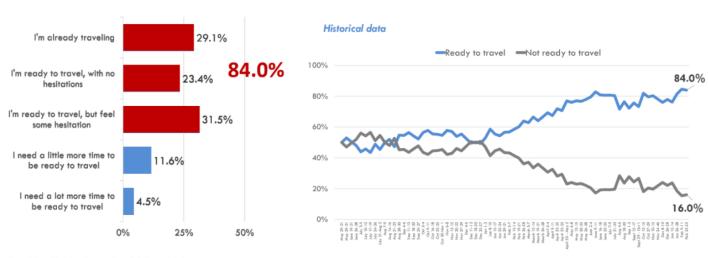


• Three-quarters of US travellers say they're excited by the idea of taking a leisure trip within the next month – again, the highest such levels since June 2021.



Destination Analysts: Large Majority Ready to Get Back Out And Travel Again

Question: When it comes to getting back out and traveling again, which best describes your current state of mind? (Select one)



(Base: Wave 85 data. All respondents, 1,262 completed surveys.

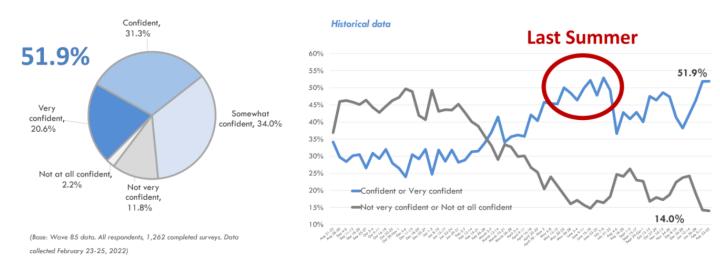
Data collected February 23-25, 2022)

 More than eight in 10 US travellers are already travelling or are ready to do so, including more than one-half who say they have no hesitation about travel.



Destination Analysts: Confidence in Ability to Travel Safely Approaching Record High

Question: How confident are you that you can travel safely in the current environment?



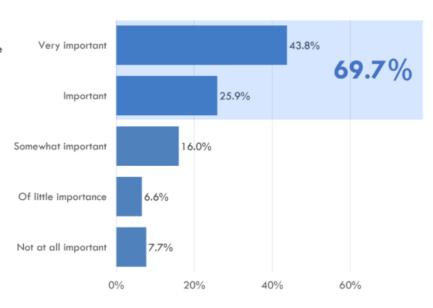
• A slim majority of US travellers (52%) believe they can travel safely today. This is approaching the record high number expressing confidence in the safety of travel last June.



Destination Analysts: Most Want Ongoing COVID-19 Safety Practices at Destinations

Question: How important is it to you that the destinations you visit are continuing to maintain careful COVID-19 safety protocols and practices? (Select one)

(Base: Wave 85 data. All respondents, 1,262 completed surveys. Data collected February 23-25, 2022)



 Seven in 10 US travellers believe it is 'important' or 'very important' that destinations maintain COVID-19 safety practices.



Destination Analysts: Growing Sense of 'Normalcy' Around Leisure Activities

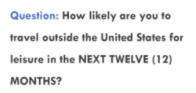
Question: Overall, how close to "normal" is the U.S. in terms of resuming leisure activities (dining out, travel, etc.)?



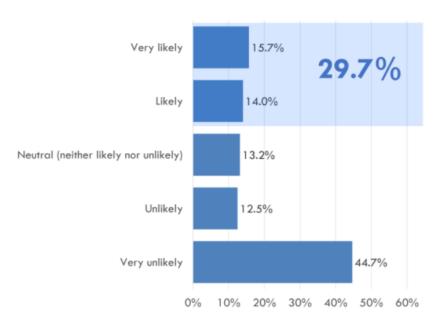
 An increasing percentage of American travellers – now more than 47% – say the US is more than halfway back to 'normal' in terms of the resumption of leisure activities such as travel.



Destination Analysts: Strong Minority Expresses Interest in International Travel



(Base: Wave 85 data. All respondents, 1,262 completed surveys. Data collected February 23-25, 2022)



 Three in 10 US travellers say they are likely to take an international leisure trip in the next 12 months. Almost six in 10 say they are unlikely to do so.

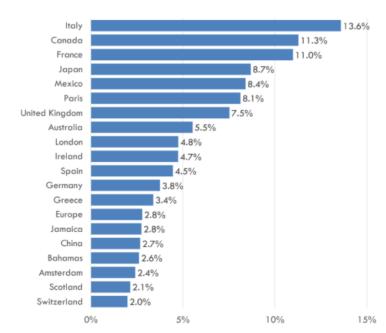


Destination Analysts: Canada Second Most Mentioned Foreign Destination

Question: Which foreign destinations do you most want to visit in the NEXT TWELVE (12) MONTHS? (Write in up to five)

(Please only include destinations outside the United States)

(Base: Wave 85 data. All respondents, 517 completed surveys. Data collected February 23-25, 2022)



 After Italy, Canada is the next most 'wanted' international destination for US travellers in the coming year, mentioned by more than 11% of survey respondents.



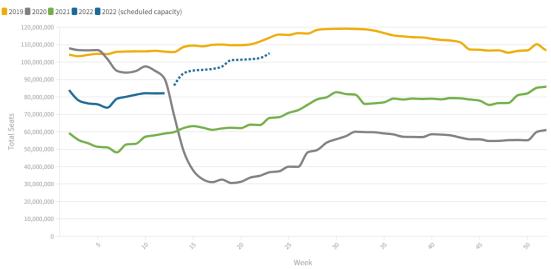
OAG Official Aviation Guide Recovery Tracker

Updated to Week of March 14, 2022



OAG – Combined Global Airline Seat Capacity 23% Below 2019 Level

Global Scheduled Airline Seat Capacity, Combined Domestic and International, Year-Over-Year Comparison. Updated to Week of March 14, 2022



As of mid-March, global weekly airline seat capacity remains stalled at 23% below what it
was the same week in 2019. Despite the lack of current growth, capacity is forecast to
increase over the next three months.



OAG – Domestic Seat Capacity Only 10% Below 2019 Level

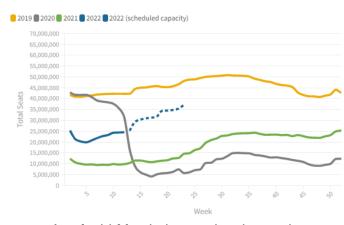
Global Scheduled Airline Seat Capacity, Domestic and International, Year-Over-Year Comparison. Updated to Week of March 14, 2022

DOMESTIC SEATS

Globally, as of mid-March, domestic capacity is 10% below what it was the same week in 2019

TOURISM NOVA SCOTIA

INTERNATIONAL SEATS



 As of mid-March, international capacity is 42% below what it was the same week in 2019.

